

**RETAIN THIS  
INFORMATION  
IN YOUR  
GLOVE BOX**



## QUALITY REPAIRS DON'T HAPPEN BY ACCIDENT.

Nobody wants to be in an accident, especially when it involves costly or incorrect repairs and insurance hassles. So, take a minute and read the following guide. You'll find that when you prepare yourself, you protect your vehicle.

### KNOW THE TERMINOLOGY

Understanding the language in your policy is crucial to knowing just how protected you are.

**ORIGINAL EQUIPMENT MANUFACTURER (OEM) PARTS** — The parts your vehicle rolled off the assembly line with. In regard to your vehicle, OEM parts are Authentic Dodge Collision Repair Parts by Mopar, the parts division of Chrysler LLC. Repairs with Mopar parts help maintain a vehicle's value.

**AFTERMARKET PARTS** — Parts not made by the Original Equipment Manufacturer. Typically, such parts are made to fit many vehicles, and are not required to meet the same federal specifications as OEM parts. As a result, many do not measure up in regard to materials used, assembly or fit.

**SALVAGE OR USED PARTS** — Mostly these are crash parts recovered from totaled or otherwise disabled vehicles. Hidden damage, improper removal techniques and unsuitable storage raise quality concerns about such parts.

### PHRASES TO TAKE NOTE OF —

- We may, at our discretion, repair or replace with parts of a like kind, including quality salvage and non-OEM parts
- We are not required to return the vehicle to the pre-accident market value

### KNOW YOUR RIGHTS

Insurers are not obligated to notify you that replacement parts are of lesser quality or categorically inferior. Additionally, many insurers are increasing use of non-OEM parts. So, it is more important than ever to know just what you're entitled to should your vehicle need collision repairs.

- It's your right to ask your insurer or body shop for Authentic Dodge Collision Repair Parts by Mopar
- You have the right to choose your own repair facility
- It's your right to know. Disclosure laws in most states require insurance companies and repair facilities to inform you if they plan on using aftermarket or salvage parts for repairs

### OEM PARTS MAINTAIN VEHICLE VALUE

Always insist on OEM parts for the following reasons:

- Authentic Dodge Collision Repair Parts by Mopar are the parts your car rolled off the assembly line with — manufactured with the same tool and dies and stamping presses of the parts currently on your vehicle

- As OEM parts, Authentic Dodge Collision Repair Parts by Mopar meet the same rigorous safety and security specs as the original parts your vehicle was born with. **Note: No laws currently govern the crashworthiness of aftermarket collision parts**
- Authentic Dodge Collision Repair Parts by Mopar are designed, engineered and tested by the original manufacturer to operate seamlessly with your vehicle's other systems
- Authentic Dodge Collision Repair Parts by Mopar are warranted\* for as long as you own your vehicle

For more information about Authentic Dodge Collision Repair Parts by Mopar, visit [mopar.com](http://mopar.com).

\*See your dealer for details and a copy of this warranty.

### POLICY OPTIONS

You can opt to switch your auto insurer at any time without penalty and you may be entitled to a refund. So, switch to Dodge Auto Insurance and guarantee that your vehicle will always be repaired with Authentic Dodge Collision Repair Parts by Mopar, plus we may be able to save you over \$398.74<sup>1</sup> a year in premiums.

Get a free, no-obligation quote online today. Visit [dodgeautoinsurance.com](http://dodgeautoinsurance.com) or call 1-800-836-1598, Ext. 1436, to speak with a representative.

<sup>1</sup>Insurance provided through 21st Century Insurance and Financial Services, Wilmington, DE, managing general agent for the personal lines insurers of American International Companies. <sup>2</sup>Average annual dollar savings are based on all new Chrysler policyholders nationwide who reported their prior carriers' premium when they switched to Chrysler, Dodge, or Jeep<sup>®</sup> Auto Insurance from 11/1/07 to 11/1/08. Of the new policies issued in the above time frame, 84.6% realized a premium savings which may not be inclusive of variances in coverages or benefits.

### ACCIDENT INFORMATION FORM

Date: \_\_\_\_\_ Time: \_\_\_\_\_ [ ] A.M. [ ] P.M.

<b>YOUR VEHICLE WAS:</b>	<b>OTHER VEHICLE WAS:</b>
[ ] Stopped in traffic	[ ] Stopped in traffic
[ ] Moving	[ ] Moving
[ ] Legally parked	[ ] Legally parked

### OTHER-DRIVER INFORMATION:

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone (H): \_\_\_\_\_ (W): \_\_\_\_\_  
Vehicle Year/Make/Model: \_\_\_\_\_  
Driver's License Number: \_\_\_\_\_  
Insurance Provider: \_\_\_\_\_  
Policy Number: \_\_\_\_\_

### RESPONDING POLICE OFFICER:

Name: \_\_\_\_\_ Badge Number: \_\_\_\_\_  
Police Department: \_\_\_\_\_

WEATHER CONDITIONS: \_\_\_\_\_  
\_\_\_\_\_

### WITNESS INFORMATION:

Name: \_\_\_\_\_  
Phone: \_\_\_\_\_



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## **AUTHENTIC DODGE COLLISION REPAIR PARTS REQUEST**

**SPECIAL NOTE TO INSURANCE ADJUSTER AND REPAIRING FACILITY:** Please repair my vehicle using only Authentic Dodge Collision Repair Parts by Mopar. I want to be certain that repairs do not devalue my vehicle or void protections granted under my vehicle warranty. I also wish to ensure that my vehicle is repaired to as close to pre-accident condition as possible by guaranteeing fit and finish match original specifications. All OEM Authentic Dodge Collision Repair Parts by Mopar must meet the same Federal Motor Safety Specifications used in original assembly, whereas some aftermarket and salvaged parts are not required to meet these same standards.

**I INSIST UPON EXCLUSIVE USE OF AUTHENTIC DODGE COLLISION REPAIR PARTS.**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Numbers (Cell): \_\_\_\_\_ (Work): \_\_\_\_\_



(800) 836-1598  
EXT. 1436 AND MENTION  
KEY CODE Z6YXXX